

Q: Who can earn rewards?

A: Any person identified as a contractor on their se.com profile. The employer of the person must be identified as a contractor type account by Schneider Electric (in bFO) located in the United States. If a person doesn't have a profile, they can sign up at se.com and click "Login/Join Partner" in the upper right corner of the webpage.

Q: How long will the Contractor Rewards program be active?

A: The Contractor Rewards program is planned to continue as an on-going program. Participation rates will be regularly reviewed to verify the program continues to bring value to contractors. Program adjustments may be implemented as necessary.

Q: How long does the contractor have to claim points on a purchase?

A: The contractor has 60 days from the date of the purchase on the invoice to submit an invoice.

Q: What if a contractor buys a part that is not on the eligibility list? Can they still get some points?

A: To earn points, the part number purchased must be on the qualifying list, which is maintained in the reward section of the Contractor Portal and the mySchneider app. However, this part number list will be updated from time to time, and some part numbers may have increased reward points from time to time. Announcements about these types of changes will be communicated through the mySchneider app or portal, as well as other communications or announcements.

Q: Are points earned based on the purchase of a product or the quantity purchased?

A: The assigned reward points are based on the quantity of qualifying product purchased.

Q: How will the contractor know if an invoice was accepted/if a reward claim was processed?

A: The contractor will receive an email and a notification on the portal/app when an invoice request is received, and when it is accepted or rejected. As well as when a rewards claim is received, and when it ships.

Q: Do the reward points expire?

A: Yes. Reward points are valid until the end of the following calendar year after the date they are earned. For example, a qualified purchase earned in March 2024 will be valid until December 31, 2025. A qualified purchase earned in January 2025 will be valid until December 31, 2026.

Q: What does 3E have to do regarding the rewards program?

A: 3E benefits through increases product sales by helping to promote and inform contractors of the rewards program. The contractor must submit their invoices as well as claim rewards through the online portal or the mySchneider app, so no additional effort is necessary from 3E to facilitate the program.

Q: Does 3E distribute the rewards?

A: No, the reward will ship per the shipping address provided by the contractor at the time of the reward claim in the portal or mySchneider app.